







‰ Not listed (specify):

3. For each medically underserved group (identified above), what source of information was used to determine the group would be impacted? What information or data was difficult to access or compile for the completion of the Health Equity Impact Assessment?

We leveraged NYULH internal data along with integral qualitative demographic assessments about patient populations from clinical and administrative leads of the : R P H Q ¶ V : H O I O Q W M I e the Applicant collects internal data, it does not identify immigration status. For this information, we consulted publicly available data related to these groups in the broader service area.

By moving the clinic down the street, the Applicant reduces physical barriers to receiving care, which is often a stressful experience for patients and their families. It also moves the clinic closer to other services for low-income women (e.g., the local KHDOWK GHSDUWPHQW¶V IRRG SDQWU\

We expect that the greatest positive impact of the relocation of services will be experienced by:

Low-income people and people who are eligible for or receive public health benefits will have to spend less time navigating the shared corporate plaza offices at 1 Fulton Avenue and decrease the number of visits for their families, which are critical

21 WKH SDWLHQWV V:RPHQ¶V ±HOOQHVV & O L Q L F from September 1, 2022 and August 31, 2023, 97% relied on Medicaid as their primary source of payment. Medicaid, which can be a proxy for low-income patient populations. Additionally, 86% identified as Hispanic/Latina, 12% identified as Black, 75% indicated Spanish as their preferred language, and 100% of : R P H Q ¶ V : H O O Q patients identified as women. (Source: NYULH Internal Data September 2022 through August 2023).

7KH SDWLHQW SRSXODWLRQ DW WKH :RPHQ¶V :HOOQHVV & O L Q L F. The applicant expects to serve this same diverse patient population following the & O L Q L F. Access to services will not change; all services offered at 1 Fulton Avenue will continue to be offered at 175 Fulton Avenue. Operating hours will not change. The same services will be provided at the new location with the same staff from the current location at 1 Fulton Avenue.

As noted above, internal data limitations include a lack of robust data related to immigrant populations. Therefore, the Independent Entity is unable to quantify current or expected utilization specific to these groups.

1. What is the availability of similar services or care at other facilities in or near the Applicant's service area?

Facility	Location
Harmony Healthcare Long Island	Hempstead, NY
Planned Parenthood ±Hempstead Center	Hempstead, NY
Planned Parenthood Massapequa Health Center	Massapequa, NY
Nassau University Medical Center Clinic	East Meadow, NY
NYU Langone Health - / R Q J , V O D Q G : R F Health Associates	Hempstead, NY
Mount Sinai South Nassau Family Planning Outpatient	Oceanside, NY
Elmont Health Center Family Planning Outpatient	Elmont, NY
North Shore University Hospital Westbury/New Cassel Family Health Center	Manhasset, NY



Description of how this compares to the total number of licensed medical surgical beds/people served/residents for this facility compared to the total number of licensed medical surgical beds/people served/residents in the region.

N/A. The project does not involve inpatient beds.

4. Are there any physician and professional staffing issues related to the project or any anticipated staffing issues that might result from implementation of project? If yes, please describe.

Since there will be no changes to the services offered as a result of the project, the Applicant expects no negative staffing impacts. The Applicant will need to increase staff as patient volume increases. (They currently expect a 3% increase in patient volume during Fiscal Year 2024- Fiscal Year 2025. Following the move, a 14% increase in both Fiscal Year 2026 and Fiscal Year 2027 is expected.) The Applicant indicated that they develop and implement a recruitment planning process. They regularly assess staffing needs based on patient volume and service demands to ensure they have the right number and type of staff. Additionally, they indicated that they engage in recruitment and retention initiatives, such as offering competitive salaries, professional development opportunities, and a supportive work environment, to attract and retain talent. This approach is in keeping with best practices in the healthcare field.

5. Are there any civil rights access complaints against the Applicant? If yes, please describe.

Following is a summary of civil rights access complaints against the Applicant, including a summary of the complaint and the current status of the complaint. Note these are not V S H F L I L F W R : R P H Q ¶ V : H O O Q H V V & O L Q L F

- x 6 total complaints filed with the NYC Commission on Human Rights
  - o 1 race discrimination complaint was investigated and dismissed
  - o 1 race discrimination complaint was closed for administrative cause
  - o 1 gender discrimination complaint is in settlement discussions
  - o 3 are pending open investigation:
    - f 1 related to disability access
    - f 2 related to gender discrimination
- x 11 total complaints filed with the New York State Division of Human Rights
  - o 9 have been dismissed
    - f 5 related to disability discrimination
    - f 1 related to national origin discrimination
    - f 2 related to discrimination of national origin, race, color
    - f 1 related to discrimination of national origin, race, color, and marital status





No unintended positive or negative impacts to health equity are expected result of the project.

3.

offers IUD insertion and removal procedures among other forms of contraception. The Clinic does not offer sterility procedures or abortion.

### Meaningful Engagement

7. List the local health department(s) located within the service area that will be impacted by the project.

Nassau County Department of Health

8. Did the local health department(s) provide information for, or partner with, the Independent Entity for the HEIA of this project?

The Independent Entity hosted a group call with three public health experts from the Nassau County Department of Health to elicit their inputs on this project. We spoke with Dr. Carolyn McCummings, Director for the Office of Health Equity; Nina Sculco, Directory of Community Outreach; and Hamdullah Hassan, Public Health Specialist in the Office of Health Equity.

The perspectives shared with us were overwhelmingly positive about the move of the + H P S V W H D G : R P H Q Clinic to the new location. The DOH Office Health Equity team expressed the importance of the new location being in a central hub of Hempstead where several community-based organizations that provide related supportive services are located. Their own office is located within blocks of the new site. They highlighted that the proximity facilitates coordination with and easy access to their programs, such as the food pantry where mothers can access baby formula and baby food for their infants. The Director of Health Equity saw many benefits to the new location of the : R P H Q ¶ V : H O I D Clinic being co-located with a pediatric practice:

It actually impacts in a positive way. I mean, that's fantastic that now, not only will they be able to get their OB/GYN services, but you can make a double appointment and have your kids being seen the same day. So this way, you know, transportation issues. You can get like a one-stop-shop for the family. I think it's absolutely worth the move, even though it's not even moving that far. Even if it was moving a little further, it would be worth it because of the co-location. (Dr. McCummings)

All DOH staff members on the call agreed that transportation is an overall barrier that residents in their area face in accessing OB/GYN care in that part of Long Island and praised the location for being central and easily accessible by bus.

They also highlighted the importance of bilingual staff at the facility and recommended making Saturday and evening appointment ti q 0.0000 612 792 re W\* n BT /F3 12 Tf 1 0 0 1 522.3



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the Health Equity Impact Assessment about who will benefit as well as who will  
be burdened from the project?

As part of our meaningful engagement for this Health Equity Impact Assessment, 13





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co-located with pediatrics. This would further enhance the ease, convenience, and time  
because it reduces the burden of scheduling and going to their appointments and those  
of their children. Conversely, some stakeholders we spoke with who already know the  
new location because their children are patients at the pediatric practice, noted that for  
those who drive, it is currently not clear that there is free parking in the rear of the  
building and often people end up paying for street parking in front of(n)-cking in front ot ot ot ot -3(o)-ro









State are measuring and monitoring outcomes. As stated, the Applicant may also consider continuously engaging with patients engaged in this process and community members to obtain qualitative input about how changes have been received and what improvements could be made. This will help ensure the success of this project and inform future projects of a similar nature.

Some examples of measures that can be monitored to ensure continued equity amongst patients are vaginal delivery/C-section rates. The Applicant can follow patients

----- SECTION BELOW TO BE COMPLETED BY THE APPLICANT -----

SECTION C. ACKNOWLEDGEMENT AND MITIGATION PLAN

Acknowledgment by the Applicant that the Health Equity

Through the implementation of this project, NYULH aims to enhance the patient experience and ensure patients are receiving the superior care that they deserve. While the HEIA highlighted some potential concerns from stakeholders, NYULH would like to reiterate it is very early in the planning process and is able to give all concerns strong consideration.

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process. The parking area in the new location is a free parking deck and accommodates  
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parking deck instead of paid street parking to avoid additional costs during their visit.