Complaints, No Retaliation, No Waiver of Rights

<u>Policy</u>

Any individual who has a complaint concerning NYU Langebee lths HIPAA Privacy Policies and Procedures or NYU Langore ealths compliance with those policies and procedures may file a complaint with NYU Langone Health, the Secretary of the U.SD epartment of Health and Human Services the New York State Department of Health other appropriate oversight agency.

NYU Langone also Compliance Concerns: Reporting, Investigating, and Protection from Retaliation Policy.

NYU LangoneHealth will not require an individual to waive his or her rights granted by the HIPAA regulations a condition to receivered atment.

grievances are referred to the Patient Relations Offfoe a coordinated investigation and response in compliance with the Complaint and Grievar Relicy.

Related Documents Breach Notification Complaint and Grievance Policy Compliance Concerns: Reporting, Investigating, and Protection from Retaliation Compliance Concerns: What You Need to Know About Reporting & the Investigation Process HIPAA Privacy Policies, Procedures, and Documentation HIPAA Privacy Policies and Procedures Definitions Mitigation of HIPAA Related Incidents

Legal Reference 45 C.F.R. §164.530(d) 42 C.F.R. §482.13

This version supersedes all NYU Langone Health (as defined in this Policy) previous policies, including but not limited to NYU Hospitals Center, New York University School of Medicine, Lutheran Medical Centeand Winthrop University Hospital